



Department of Transport

Department of Regional Development and Lands



4 July 2013

Enquiries: 1300 666 609

Card number:

The Government of Western Australia is pleased to provide you with your Country Age Pension Fuel Card.

Please find enclosed your fuel card for the 2013 – 2014 Financial Year, which is funded by the State Government's Royalties for Regions. Your fuel card may be used immediately and allows you to purchase up to \$500 of fuel and/or taxi travel from participating providers up until the expiry date of 30th June 2014.

It is important to keep your card secure at all times. You must also present your Pensioner Concession Card when using your fuel card. Lost or stolen cards must be reported immediately to the Country Age Pension Fuel Card Information Line on 1300 666 609 so that the card can be deactivated.

The fuel card is to be used solely by you, or at your discretion, another person may use your fuel card to pay for fuel or taxi travel to assist you with your transport requirements. The card is not transferable and may not be exchanged for cash.

Any amount that is not spent by the expiry date will be forfeited.

Please call the Country Age Pension Fuel Card Information Line on 1300 666 609 if you have any questions about the scheme, including card balances, faulty cards and change of details. You will be required to provide your card number when making these enquiries.

If you only wish to obtain your card balance, phone the information line and when prompted use your phone access number found on the reverse of the card to obtain this information.

For your convenience, there is a ledger on the reverse of this letter for you to record details of your fuel card purchases. It is most important you keep a record of purchases. It is important that public funds are expended for the purpose that they are allocated for and that each eligible pensioner (including couples) comply with the terms and conditions of the Fuel Card. Should any future changes be made to the benefit limit of your Country Age Pension Fuel Card you will be immediately informed in writing.

Full terms and conditions are attached to this letter, or can be accessed on our website www.rdl.wa.gov.au/grantandfunding/fuel

Please retain this letter as a reference as it contains your unique card number.

Using your fuel card

Before purchasing fuel or taxi travel, please check that your fuel card is accepted by the provider. Providers displaying the Motorpass, CabCharge or Live Payments logos will accept your fuel card.

Remember... you must present your Pensioner Concession Card when paying with your fuel card.