

Western Australia

## **Retirement Villages Regulations 1992**

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## Retirement Villages Regulations 1992

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#### Defined terms



## Retirement Villages Regulations 1992

### 1. Citation

These regulations may be cited as the *Retirement Villages Regulations 1992*<sup>1</sup>.

### 2. Commencement

These regulations shall come into operation on the day on which the *Retirement Villages Act 1992* comes into operation<sup>1</sup>.

[3. Deleted in Gazette 30 Dec 2004 p. 6925.]

### 4. Section 13 statement

At least 10 working days before a person enters into a residence contract, the owner shall cause to be given to that person a statement in the form of Form 1 in Schedule 1 completed and signed by the owner containing the information required to be provided under that form.

[Regulation 4 amended in Gazette 21 Mar 2014 p. 722.]

### 5. Section 13 notice

- (1) At least 10 working days before a person enters into a residence contract, the owner shall cause to be given to that person a notice in the form of Form 2 in Schedule 1 of the persons's rights under sections 13 and 14 of the Act.

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- (2) The notice given under subregulation (1) shall be printed in a size not less than 12 point type face.

*[Regulation 5 amended in Gazette 21 Mar 2014 p. 722.]*

**6. Memorial — prescribed information**

The memorial approved by the Registrar of Titles under section 15(3) of the Act shall contain the following information —

- (a) a description of the relevant land;
- (b) the name of the registered proprietor of the land; and
- (c) the date on which the memorial was lodged.

**7. Disposal of abandoned goods**

- (1) If a residence contract is terminated and goods are abandoned on the residential premises by a former resident of a retirement village, the administering body of the retirement village may, after the expiration of 2 days from the termination of the contract, remove and destroy or dispose of the goods if —
- (a) the goods are perishable foodstuffs; or
  - (b) the estimated value of the goods is less than the total estimated cost of the removal, storage and sale of the goods.
- (2) Where a residence contract is terminated and goods are left on the residential premises that were subject to the residence contract and have not been removed for destruction or disposal under subregulation (1), the administering body shall store them in a safe place and manner for a period of not less than 60 days.
- (3) An administering body shall before the expiration of 7 days after it has stored goods under subregulation (2) —
- (a) where the former resident has informed it of a forwarding address, send a notice to the resident at that address in or to the effect of Form 3 in Schedule 1; and

- (b) cause a notice in or to the effect of Form 4 in Schedule 1 to be inserted in a newspaper circulating generally throughout the State.
- (4) At the request of an administering body, the Commissioner may state in writing where or not in his or her opinion there are reasonable grounds for believing that subregulation (1) applies in respect of particular goods.
- (5) A person who has a lawful right to goods removed and stored under subregulation (2) may at any time before the goods are sold under subregulation (6) reclaim the goods upon paying to the administering body the reasonable costs of the removal and storage of the goods.
- (6) Where goods are stored under subregulation (2) and have not been reclaimed within 60 days after the day on which they were removed and stored, the administering body shall as soon as practicable after the expiration of that period cause them to be sold by public auction.
- (7) If goods are stored, removed and sold by public auction under this regulation, the administering body is entitled to retain out of the proceeds of the sale the reasonable costs of removing, storing and selling the goods.
- (8) An administering body shall not incur any liability in respect of the removal, storage or sale under this regulation of goods to which subregulation (1) does not apply, except liability for intentional or negligent damage to the goods or where the administering body has actual notice of any interest in the goods of any person other than the former resident and fails to take all reasonable steps to notify that person of the whereabouts of the goods and afford that person a reasonable opportunity to reclaim the goods.
- (9) Where a dispute arises between an administering body and a former resident in respect of goods to which this regulation applies, the State Administrative Tribunal may upon application

by such person, order the payment of any amount or make such other order as it considers appropriate in the circumstances.

- (10) The provisions of this regulation are subject to any order of the State Administrative Tribunal made under section 70(2) of the Act.

*[Regulation 7 amended in Gazette 30 Dec 2004 p. 6925.]*

**8. Proceeds of sale of abandoned goods**

Before making an application to the State Administrative Tribunal for an order as to the proceeds of the sale of goods under section 70(2) of the Act the administering body shall —

- (a) where the former resident has informed it of a forwarding address, send a notice of its intention to apply for that order to the resident at that address; or
- (b) where the administering body is aware of the address of a personal representative of the former resident, send a notice of its intention to apply for that order to the personal representative at that address.

*[Regulation 8 amended in Gazette 30 Dec 2004 p. 6925.]*

**9. Former resident's liability to pay recurrent charges (Act s. 23(3))**

- (1) In this regulation —

***commencement day*** means the day on which the *Retirement Villages Amendment Act 2012* section 11 comes into operation;

***evidence of death***, in relation to a deceased former resident of a retirement village, means —

- (a) evidence of the grant of probate or letters of administration; or
- (b) other evidence that the administering body of the retirement village accepts as evidence of the former resident's death.

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- (2) In this regulation, each of these terms has the meaning given in section 23(1) of the Act —

*former resident*

*permanently vacated*

*recurrent charges*

- (3) A former resident's liability to pay recurrent charges in respect of residential premises in a retirement village ceases when the earliest of these occurs —
- (a) a new resident becomes liable to pay those recurrent charges;
  - (b) a premium is repaid in whole or in part to the former resident —
    - (i) under section 19(3)(b) of the Act; or
    - (ii) in accordance with the residence contract; or
    - (iii) as a consequence of an order made by the State Administrative Tribunal under section 57, 58, 59 or 62 of the Act;
  - (c) if —
    - (i) the former resident entered into the residence contract before the commencement day; and
    - (ii) the residential premises are permanently vacated on or after the commencement day; and
    - (iii) the former resident is deceased when the residential premises are permanently vacated,  
the expiry of 6 months after the later of —
      - (iv) the administering body of the retirement village being given evidence of death in relation to the deceased former resident; or
      - (v) the residential premises having been permanently vacated;

- (d) if—
    - (i) the former resident enters into the residence contract on or after the commencement day; and
    - (ii) the former resident is deceased when the residential premises are permanently vacated,  
the expiry of 3 months after the later of—
      - (iii) the administering body of the retirement village being given evidence of death in relation to the deceased former resident; or
      - (iv) the residential premises having been permanently vacated;
  - (e) if—
    - (i) the former resident entered into the residence contract before the commencement day; and
    - (ii) the residential premises are permanently vacated on or after the commencement day; and
    - (iii) the former resident is not deceased when the residential premises are permanently vacated,  
the expiry of 6 months after the residential premises are permanently vacated;
  - (f) if—
    - (i) the former resident enters into the residence contract on or after the commencement day; and
    - (ii) the former resident is not deceased when the residential premises are permanently vacated,  
the expiry of 3 months after the residential premises are permanently vacated.
- (4) If, before the commencement day —
- (a) a former resident has permanently vacated residential premises in a retirement village; and
  - (b) none of the matters described in subregulation (3)(a) or (b) has occurred; and

- (c) the former resident is deceased,

the former resident's liability to pay recurrent charges ceases when the earliest of these occurs —

- (d) any of the matters described in subregulation (3)(a) or (b);
- (e) the expiry of 6 months after the later of —
  - (i) the administering body of the retirement village being given evidence of death in relation to the deceased former resident; or
  - (ii) the commencement day.

- (5) If, before the commencement day —

- (a) a former resident has permanently vacated residential premises in a retirement village; and
- (b) none of the matters described in subregulation (3)(a) or (b) has occurred; and
- (c) the former resident is not deceased,

the former resident's liability to pay recurrent charges ceases when the earliest of these occurs —

- (d) any of the matters described in subregulation (3)(a) or (b);
- (e) the expiry of 6 months after the commencement day.

- (6) If —

- (a) subregulation (3)(e) or (f) or (5) applies in respect of a former resident; and
- (b) the former resident dies before the expiry of the period referred to in that provision,

that period stops expiring on the former resident's death and does not continue to expire until the administering body of the retirement village is given evidence of death in relation to the deceased former resident.

*[Regulation 9 inserted in Gazette 21 Mar 2014 p. 723-5.]*

**10. Interest payable on recurrent charges (Act s. 24(5))**

- (1) In this regulation —
- former resident* has the meaning given in section 23(1) of the Act;
- maximum rate* means the maximum permissible interest rate worked out in accordance with the User Rights Principles referred to in the *Aged Care Act 1997* (Commonwealth) section 57-19(1)(c).
- (2) For the purposes of section 24(5) of the Act, the rate of interest payable by a former resident in respect of recurrent charges is determined as the maximum rate that applies at the time the former resident elects to pay the recurrent charges under section 24(2) of the Act.

*[Regulation 10 inserted in Gazette 21 Mar 2014 p. 725-6.]*

**11. Matters in respect of which administering body is not to require payment (Act s. 25)**

- (1) In this regulation —
- commencement day* means the day on which the *Retirement Villages Amendment Act 2012* section 11 comes into operation;
- payment* means a payment demanded or received as referred to in section 25(1) of the Act;
- professional body* means a body whose principal purpose is to represent the interests of the members of a particular profession;
- security interest* means a security interest as defined in the *Personal Property Securities Act 2009* (Commonwealth) section 12;
- special resolution* has the meaning given in section 57A(3) of the Act.
- (2) Each paragraph of subregulation (3) prescribes a matter for the purposes of section 25 of the Act.

- (3) Subject to subregulation (5), this regulation applies to a payment demanded or received by the administering body of a retirement village from a resident or former resident in respect of these matters —
- (a) subject to subregulation (4), the costs incurred by the administering body of lodging or withdrawing a caveat in respect of the residential premises occupied by the resident, or formerly occupied by the former resident, of the retirement village;
  - (b) the costs incurred by the administering body of complying with the *Personal Properties Securities Act 2009* (Commonwealth) in relation to a security interest —
    - (i) that arises under a residence contract; and
    - (ii) with respect to which the administering body registers a financing statement or a financing change statement under section 150 of that Act;
  - (c) the marketing or advertising of the residential premises occupied by the resident, or formerly occupied by the former resident —
    - (i) to the extent that the payment demanded or received exceeds the costs (if any) incurred by the administering body of that marketing or advertising; or
    - (ii) if the payment demanded or received does not relate to the marketing or advertising of only those residential premises;
  - (d) the marketing or advertising of the retirement village as a whole, to the extent that the payment demanded or received from the resident or former resident exceeds his or her appropriate portion of the costs incurred by the administering body of that marketing or advertising;

- (e) the costs incurred by the administering body of —
  - (i) obtaining legal advice; or
  - (ii) instituting or defending or otherwise participating in legal proceedings; or
  - (iii) participating in arbitration proceedings or mediation,in relation to the retirement village, unless the residents have passed a special resolution that authorises those costs to be paid by the residents;
- (f) the costs incurred by the administering body of complying with an order made against the administering body by the State Administrative Tribunal or a court to pay compensation, a penalty or another amount in relation to the retirement village, unless the residents have passed a special resolution that authorises those costs to be paid by the residents;
- (g) the provision by the administering body of administrative and management services to the residents of the retirement village, to the extent that the payment demanded or received from the resident or former resident exceeds his or her appropriate portion of —
  - (i) the costs incurred by the administering body of providing those services; and
  - (ii) if the administering body is a person on whose behalf the retirement village is administered and is the owner of land within the retirement village (otherwise than as a resident) — a reasonable fee for providing those services;
- (h) the provision by the administering body of a copy of the residence contract entered into by the resident or former resident (other than the copy provided under an applicable code when the resident or former resident entered into the residence contract), to the extent that the payment demanded or received exceeds the costs

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- incurred by the administering body of providing the copy;
- (i) the refurbishment of the residential premises occupied by the resident, or formerly occupied by the former resident, to the extent that the payment demanded or received exceeds the costs incurred by the administering body of that refurbishment;
  - (j) the provision by the administering body of information or documents to which the resident or former resident is entitled under an applicable code;
  - (k) the costs incurred by the administering body relating to land tax, if the land used for the retirement village is eligible for an exemption under the *Land Tax Assessment Act 2002*;
  - (l) the costs relating to the depreciation or amortisation of, or to writing off, the assets of the retirement village;
  - (m) the costs incurred by the administering body of overseas travel by the administering body or the employees of the administering body;
  - (n) the costs incurred by the administering body of accreditation or membership fees paid to a professional body or industry body, other than an industry body referred to in paragraph (o);
  - (o) the costs incurred by the administering body of accreditation or membership fees paid to an industry body whose principal purpose is to represent the interests of administering bodies (however described) of retirement villages, to the extent that the payment demanded or received from the resident or former resident exceeds his or her appropriate portion of an amount equal to 50% of those costs.
- (4) Subregulation (3)(a) does not apply to the costs incurred by the administering body of a retirement village of withdrawing a caveat for a period, and then lodging it again at the end of the

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period, in respect of residential premises occupied by a resident of the retirement village, if —

- (a) the administering body withdraws the caveat for that period in accordance with the resident's written request; and
  - (b) that request is not made for the purposes of the sale of the residential premises.
- (5) For a retirement village that is in operation immediately before the commencement day, this regulation applies to a payment demanded or received by the administering body of the retirement village on or after the first day of the first financial year of the retirement village that begins after the commencement day.

*[Regulation 11 inserted in Gazette 21 Mar 2014 p. 726-9.]*

**12. Exemption certificates (Act s. 77C)**

- (1) For the purposes of section 77C(1)(a) of the Act, the fee for an application for an exemption certificate (the **application fee**) is \$700.
- (2) The Commissioner may refund the whole or any part of the application fee if the Commissioner is satisfied there are special circumstances that justify the refund.
- (3) It is not a special circumstance for the purposes of subregulation (2) that an application is refused.
- (4) Without limiting subregulation (2), the whole of the application fee may be refunded under that subregulation only if the Commissioner is satisfied that no resources of the Department have been applied to assess the application.
- (5) Without limiting subregulation (2), any part of the application fee may be refunded under that subregulation only if the Commissioner has had regard to these matters —
  - (a) whether the application has been made in error because the applicant is not a person to whom section 76 of the Act applies;

- (b) the extent to which the resources of the Department have been applied to assess the application.
- (6) A person must not give information that is false or misleading to the Commissioner in, or in relation to, an application for an exemption certificate under section 77C of the Act.

Penalty: a fine of \$5 000.

*[Regulation 12 inserted in Gazette 21 Mar 2014 p. 729.]*

## **Schedule 1**

### **Forms**

#### **Form 1**

*Retirement Villages Act 1992*

[r. 4]

#### **Information statement for prospective resident**

Under section 13(2) of the *Retirement Villages Act 1992* the owner of residential premises in a retirement village is required to provide the following information to a person at least 10 working days before that person enters into a residence contract.

**THE OWNER MUST ANSWER EACH OF THE FOLLOWING QUESTIONS IN WRITING BELOW EACH QUESTION —**

#### **Payment of premium and refund entitlement**

1. What premium and other costs are payable to enter the retirement village?
2. What is the refund entitlement if the residence contract is terminated and when is it to be paid? (Include any fees or commissions charged by the administering body on termination of the contract and detail the method used to make the determination.)
3. To enable me to compare the financial packages offered by different retirement villages, what would be the final return due after, say, 1, 2, 5 and 10 years.

#### **Charges for village operating costs**

4. What retirement village operating costs are charged to a resident? What are the components of those costs? What method or calculation is used to determine the resident's share of those costs and variations of those costs?
5. By what percentage did the village's operating costs payable by the residents increase during the previous financial year?
6. Can a resident be liable for any additional or extraordinary charges? If so, under what circumstances?

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**Budget surplus**

7. For what purpose, or purposes, may any budget surplus in the retirement village be applied?
8. Does a resident have any say in the purpose, or purposes, to which any budget surplus in the retirement village is to be applied? If so, what is the process for resident involvement in this decision?

**Reserve funds**

9. Is there provision for a reserve fund to pay for repairs, replacements, maintenance and renovations within the retirement village? If not, what are the arrangements for the carrying out of, and the funding of, such works?
10. What, if any, contribution does a resident make to any reserve fund? What method or calculation is used to determine any resident contribution?

**Resident funded capital improvements**

11. What are the rights of a resident to compensation for capital improvements made to the residential premises at the resident's expense?

**Amenities and services**

12. What amenities and services are, or are to be, provided or made available by the administering body? What charges or fees are payable by a resident for those amenities and services and what is the basis for the future determination of those charges or fees? Are there any conditions that apply to a resident's access to, or use of, those amenities and services?
13. What optional amenities and services are, or are to be, provided or made available by the administering body and at what cost?

**Existing service contract**

14. Is there a service contract already in existence that will bind a prospective resident? How can the service contract be varied or cancelled?

**Insurance**

15. What insurance arrangements (including self-insurance arrangements) are in place or proposed for the retirement village? What village insurance costs are, or will be, payable by the residents?
16. What is, or will be, the extent of insurance cover (including self-insurance cover) in the event of the residential premises or the retirement village as a whole being damaged or totally destroyed?

**Village management**

17. What are the qualifications and experience of the retirement village's senior management?
18. Can the administering body of the retirement village transfer or assign its management responsibilities and obligations to a third party? If so —
  - What notice will be given to the residents of the transfer or assignment?
  - What information will be given to the residents about the qualifications and experience of the party to whom the responsibilities and obligations are to be transferred or assigned?
19. Is the retirement village accredited under any established accreditation scheme that applies to the retirement village industry?
20. What arrangements, if any, exist for the appointment of a trustee or residents' representative to oversee the interests of the residents under the retirement village scheme?

**Resident consultation**

21. What arrangements exist for a resident to participate in the administration of the retirement village, including the making of residence rules and the setting of charges for the village operating costs that are payable by the resident?
22. How can the rights and obligations of the administering body and the resident under the residence contract and related contracts be varied? What resident participation is required to effect such variations?

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**Resident voting rights**

23. If 2 or more residents occupy the same residential premises in the retirement village, is each resident entitled to vote on a matter that requires, or provides for, the consent of the residents of the village?
24. What are the rights of a resident of the retirement village to appoint a person to vote for the resident by way of a proxy vote?

**Use of residential premises**

25. What restrictions are there on a resident's use of his/her residential premises and the retirement village amenities in regard to —
- having someone else live with him/her?
  - having visitors, including short-stay guests?
  - car parking?
  - pets?

**Spouse or de facto partner occupancy rights**

26. What effect does the death of a resident have on the right of a spouse or de facto partner residing with the resident to continue to occupy the residential premises?

**Transport**

27. What type of public, private or village transport is available to residents?

**Medical certificate requirements**

28. Does the prospective resident have to supply a medical certificate or report to certify his/her ability to live independently?
29. Will the prospective resident have to provide documentation of his/her medical condition and medications? If so, who will have access to it?

**Emergency call procedures**

30. Is there an emergency call system? If so, when is it monitored? Who is responsible for responding to the calls?

31. In the event of an emergency who will be called and how will they gain access to the resident's residential premises?
32. If hospitalisation is required, where will a person normally be taken?

**Hospitalisation**

33. If hospitalisation or nursing care is required, how long will the resident's residential premises be kept in the name of the resident?
34. In the event that hospitalisation or nursing care is required, what ongoing costs would the resident incur with his/her existing residential premises?

**Moving**

35. What costs are associated with moving to and living in alternative accommodation within the retirement village?
36. In what circumstances would a resident be required to move to alternative accommodation within the retirement village or be transferred or relocated?

**Village under construction**

37. If the residential premises in the retirement village are still under construction, can the prospective resident have input into the design, construction or furnishings of his/her premises?

**Refund of deposit**

38. What entitlement does a prospective resident have to a refund of his/her deposit if the construction of the retirement village has not been commenced or completed?

**Sale of village**

39. What protection does a resident have against a loss of rights (including accommodation rights) if the retirement village is sold to another organisation?

**Restrictions on sale of residential premises**

40. Are there any restrictions on the sale of residential premises (e.g. sole agency)? What happens if there is a dispute over the sale price?

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**Repair and refurbishment of residential premises**

41. Can a resident be liable to pay for the cost of any repair or refurbishment of residential premises? If so, under what circumstances?
42. What can a resident do if dissatisfied with a claim made by the administering body for payment of any repair or refurbishment of residential premises?

**Termination of contract**

43. Under what conditions can the residence contract in the retirement village be terminated and at what cost? (The conditions must include the procedures to be followed under the *Retirement Villages Act 1992* and any applicable code.)
44. What fees will be payable by a prospective resident or a resident on termination of the residence contract? (This must include who is responsible for ongoing village operating costs and other charges during a period of vacancy of the residential premises.)

Signature of owner:

Date:

*[Form 1 inserted in Gazette 9 Sep 2003 p. 4047-52; amended in Gazette 21 Mar 2014 p. 730.]*

**FORM 2**  
*RETIREMENT VILLAGES ACT 1992*  
**NOTICE OF RIGHTS UNDER SECTIONS 13 AND 14 OF THE**  
***RETIREMENT VILLAGES ACT 1992***

[r. 5]

The rights you have under sections 13 and 14 of the *Retirement Villages Act 1992* are set out below.

The owner should give you this form at least 10 working days before you enter into a residence contract.

**UNDER SECTION 13 —**

1. a residence contract shall be in writing;
2. at least 10 working days before a person enters into a residence contract the owner shall cause to be given to that person —
  - (a) the information statement set out in Form 1 in Schedule 1 to the *Retirement Villages Regulations 1992* completed and signed by the owner;
  - (b) this notice;
  - (c) a copy of the residence rules; and
  - (d) a copy of any applicable code;
3. a residence contract is taken to include a warranty as to the correctness of the information contained in the information statement.

That warranty —

- (a) is subject to any written alteration made to the information statement made by the owner with the consent of the prospective resident on or before the signing of the residence contract by the owner;
- (b) prevails over any inconsistent contractual term.

**UNDER SECTION 14 —**

If a person has not entered into occupation of residential premises under a residence contract that person may rescind the residence contract —

- (a) at any time within 7 working days after the date of the contract; or
- (b) if the documents required to be provided under section 13(2) are not provided — at any time before the expiration of 17 working days after the documents are provided.

A rescission of a residence contract must be carried out in accordance with section 75 of the *Retirement Villages Act 1992*.

*[Form 2 amended in Gazette 30 Dec 2004 p. 6926; 21 Mar 2014 p. 730.]*



- (b) goods whose value is less than the estimated cost of removal, storage and sale.



### Notes

- <sup>1</sup> This is a compilation of the *Retirement Villages Regulations 1992* and includes the amendments made by the other written laws referred to in the following table. The table also contains information about any reprint.

### Compilation table

Citation	Gazettal	Commencement
<i>Retirement Villages Regulations 1992</i>	10 Jul 1992 p. 3191-8	10 Jul 1992 (see r. 2 and <i>Gazette</i> 10 Jul 1992 p. 3185)
<i>Retirement Villages Amendment Regulations 1993</i>	8 Jan 1993 p. 26-7	10 Jan 1993 (see r. 2)
<i>Retirement Villages Amendment Regulations 1998</i>	30 Sep 1998 p. 5506-9	1 Oct 1998 (see r. 2)
<i>Retirement Villages Amendment Regulations 2003</i> <sup>4</sup>	9 Sep 2003 p. 4047-52	1 Oct 2003 (see. r. 2)
<b>Reprint 1: The Retirement Villages Regulations 1992 as at 7 Nov 2003</b> (includes amendments listed above)		
<i>Retirement Villages Amendment Regulations 2004</i>	30 Dec 2004 p. 6925-6	1 Jan 2005 (see r. 2 and <i>Gazette</i> 31 Dec 2004 p. 7130)
<i>Retirement Villages (Recurrent Charges, Prescribed Matters and Exemption Certificates) Amendment Regulations 2014</i>	21 Mar 2014 p. 722-30	r. 1 and 2: 21 Mar 2014 (see r. 2(a)); Regulations other than r. 1 and 2: 1 Apr 2014 (see r. 2(b) and <i>Gazette</i> 21 Mar 2014 p. 721)

- <sup>2</sup> Under the *Alteration of Statutory Designations Order (No. 3) 2001* a reference in any law to the Department for Community Welfare is read and construed as a reference to the Department for Community Development.

- <sup>3</sup> Repealed by the *Veterans' Entitlements Act 1986* of the Commonwealth.

- <sup>4</sup> The *Retirement Villages Amendment Regulations 2003* r. 4(2) reads as follows:  
“

- (2) Despite subregulation (1), if the owner of a retirement village is required, under section 13(2) of the *Retirement Villages Act 1992*, to give a statement containing information prescribed by regulation 4 of the *Retirement Villages Regulations 1992*, between 1 October 2003 and 31 December 2003 (inclusive), the owner satisfies the requirements of section 13(2) if either —
- (a) the form inserted by subregulation (1); or

(b) the form it replaced,  
is completed and signed.

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## Defined terms

*[This is a list of terms defined and the provisions where they are defined.  
The list is not part of the law.]*

<b>Defined term</b>	<b>Provision(s)</b>
application fee .....	12(1)
commencement day .....	9(1), 11(1)
evidence of death .....	9(1)
former resident .....	9(2), 10(1)
maximum rate .....	10(1)
payment.....	11(1)
permanently vacated .....	9(2)
professional body .....	11(1)
recurrent charges .....	9(2)
security interest .....	11(1)
special resolution .....	11(1)